

MEDICALLY ESSENTIAL EQUIPMENT



We know that electric service is important to all our customers. For those individuals with a medical condition that requires the use of life-sustaining equipment, reliable power is a vital necessity. If you are an Anoka Municipal Utility customer whose life-sustaining equipment is dependent on electrical service, you can apply for a **medical seal** on your meter.

What does a **medical seal** provide?

By having a medical seal, Anoka Municipal Utility will attempt to provide reasonable notice prior to interrupting power due to scheduled maintenance. This will allow the customer time to secure back-up power for their medical equipment.

What services are not offered with a **medical seal**?

In the event of emergency power failures due to natural causes or unforeseen system problems, a medical seal does not provide prior notice. In these situations, it is the customer's responsibility to have a power back-up system for their medical equipment, as well as an action plan for proceeding to the nearest medical facility.

In addition, a medical seal does not exempt a customer from service disconnection if they do not keep payment arrangements, or if they fail to provide information to re-validate their medical seal, when requested by Anoka Municipal Utility.

How do customers qualify for a **medical seal**?

If you are an Anoka Municipal Utility customer whose life-sustaining equipment is dependent on electrical service, you can qualify by:

- First, you must obtain verification from a physician regarding your medical condition, type of equipment and length of time the equipment is needed. Examples of qualifying equipment include: oxygen concentrator, heart

monitor, controlled medication and controlled atmosphere. Ask your physician to fill out the validation form in this brochure and mail or fax it to Anoka Municipal Utility.

- Once the completed form is received and reviewed for eligibility, you will be able to receive a medical seal within 48 business hours. Anoka Municipal Utility will maintain a record of your power needs and your account will be identified by a white seal with a red medical symbol on your electric meter.
- Each year, Anoka Municipal Utility will send a validation form to you, requesting current medical status to ensure that our records are current and that the medically essential equipment is still required.



What happens if the **medical seal** is no longer required?

When you no longer require life-sustaining equipment, simply call Anoka Municipal Utility at 763.576.2750 or fax us at 763.576.2777 – and we will remove the medical seal on your account.

MEDICALLY ESSENTIAL EQUIPMENT

VALIDATION OF MEDICAL SEAL NECESSITY

PART 1 – to be filled out by Anoka Municipal Utility customer

Account # _____
Customer Name _____
Address _____
City/State/Zip _____
Telephone# _____
Patient Name _____
Relationship _____
Emergency Contact Name _____
Telephone# _____

PART 2 – to be filled out by attending physician

Does the following individual have a medical necessity for life-sustaining equipment?

Yes No

Patient Name _____
Pertinent Diagnosis _____

PART 2 – (continued)

Qualifying Equipment (electrical equipment in-home usage)

Oxygen Concentrator _____
Heart Monitor _____
Controlled Medication _____
Controlled Atmosphere _____
Other: _____
Estimated Length of Need _____
Physician Signature _____
Physician Name _____
Address _____
Telephone# _____

RETURN FORM TO: ANOKA MUNICIPAL UTILITY

ATTN: MEDICAL SEAL
2015 1ST Ave North
Anoka MN, 55303-2270

Fax 763.576.2777

